

## **MINIMUM PREQUALIFYING AND GRADING CRITERIA FOR EMPANELMENT**

Common Pre Qualifying Criteria applicable to all categories of the Network Hospitals.

1. Should have the facility of 24 hrs. Nursing Staff/Medical Staff consisting of fully qualified Doctor (s), round the clock and 24hrs admission facility.
2. Should have at least two permanent doctors on its roll at least one postgraduate doctor available either on permanent basis or panel basis. The hospital should also have at least one DM Doctor for the each super specialty catered to by the Hospital.
3. Should have at least three permanent trained nurses, who are registered with nursing council of India, on its roll
4. Should have facility of In- House pharmacy and pathological lab or tie-ups for pathological tests/pharmacies to ensure completely cashless treatment of the Beneficiaries.
5. Should have at least 15-bed indoor treatment capacity along with full-fledged operation Theatre and Intensive Care Unit. Eye Hospitals catering to OPD procedures such as cataract and other eye surgeries, which are covered under the scheme, may have less than 15 beds.
6. Shall establish a Help desk at In-patient (IPD) reception, for the BGSSS beneficiaries.
7. Should offer free/discounted OPD services to the members as a value added service. (Shall not be binding upon the hospital)
8. Shall agree to the rates/duration of stay for various procedures as mentioned in Bhai Ganhya Schedule of Rates.
9. Shall install necessary infrastructure such as computer, fax machine, software, hardware at its own cost etc. for implementing E- Preauthorization and facilitating online transmission of radiological images/modalities and identify minimum two coordinators to coordinate with patient, treating doctor, TPA and billing department of the hospital.
10. Shall provide preferred and priority admission to BGSSS beneficiaries and ensure that hospitalization of the members is completely cashless i.e. arrange for funds for the medicines/ investigations not available with the hospital or have necessary tie-up with the diagnostic centers/pharmacies for the facilities not available in the hospitals.
11. Shall offer diagnostic services at discounted rates to the members (Shall not be binding on the hospital)
12. TPA and Insurance Company shall enter into an MOU with the network Hospital, Which shall be valid for the period of Policy Plan Period. The Bhai Ganhya Shedule of Rates shall form an integral part of MOU entered between the TPA and the Network Hospital for the Policy Plan Period.
13. The necessary formalities to be completed by the Provider Network for electronic mode of payment:
  1. Duly Filled Contact details sheet.
  2. Duly Filled NEFT/EFT Mandate Form.
  3. Duly Filled Payee Name Confirmation Format
  4. Sample Cheque( Cancelled Cheque)

14. The Detail of necessary infrastructure to be installed by the Network Hospital at its own cost is as under:

**MINIMUM SYSTEM REQUIREMENTS FOR INNOWAVE GATEWAY INTERFACE COMPUTER**

**14.1 Minimum Hardware Specification**

- Processors and Chipset Intel® Pentium®4 Processor 630, 2.8GHz, 2MB Cache /800 FSB & Above
- Memory Dual-channel DDR2 533 1GB RAM for window XP and 2 GB for Vista and windows 7.
- Mother Board Intel® Desktop Board D91 5GEV
- Audio Intel® High Definition Audio Subsystem using the Realtek ALC860 audio codec\*
- Video Intel® GMA 900 on board graphics subsystem
- Monitors .19" & above Min supported resolution 1440×900 @ 65Hz. For Reporting it is recommended to have 21" monitors for better diagnosis.
- LAN Support - 2. 10/ 100 M bits/sec LAN subsystem using the Intel® 82562EZ Plat form LAN Connect (PLC) device connecting the Internet to the PC. Add on 10/100 M bits/Sec LAN card connecting the DICOM LAN.
- Keyboard, Mouse & UPS.
- Webcam/ Web camera
- Printer
- Scanner

**14.2 Software Specification – Windows Operating System**

- Microsoft windows 7, Microsoft Windows Vista or Windows XP Professional SP2.
- Microsoft. Net Framework 3.0.
- Anti – Virus like Avira
- Internet
- 512 & above Kbps ADSL for PC
- 2 mbps internet connection

**14.3 DICOM Connectivity**

- Our solution works only using the DICOM connectivity.
- LAN Connectivity between the Modality and Computer is mandatory.
- Modality should be configured to send images to a DICOM node using STORE SCU.
- Modalities IP Address, AE Title and Port No are essential.
- Cost of freedom software / Software for direct online transmission of radiological images/modalities is 26000/- in the favour of PRECISE TELERADIOLOGY365 PRIVATE LIMITED payable at NEW DELHI. The hospitals who have the freedom software already installed with it, need not make any payment towards the same. Innowave default AE Title is "INNOWAVE SCP" and Port No is 104. The IP address is from the host PC. We request the Modality Engineer to configure the DICOM prior to our installation. This will avoid First report delay.

**14.4 Other Customer Requirements**

- Provide all the necessary hardware & Software (PC, OS) as per the system specification.
- The Interface PC should be protected with firewall, Antivirus & Anti-spy ware software.
- Proper grounding and un-interrupted power supply to ensure the longevity of computer and hard disk.
- Extra Network point for receiving DICOM images. DICOM information like AE Title, port no and IP address to be specified by the customer.
- All necessary configurations from the modality side to send images to tele-radiology solution.

- Like interacting with the modality vendor for internal access for data points.
- Minimum Internet connectivity with switches, modems, routers etc should be provided.
- PC LAN should be configured to receive images from the modality and also connected to internet to upload images.
- 24x7 Dedicated & trained manpower who is well versed in Software & internet application to attend BGSSS beneficiary

**15. Grading Criteria of the Hospital are given as under:**

**15.1 Grading Criteria for Super-Specialty / Multi-Specialty Hospitals**

Parameter	A Grade /Category	B Grade / Category
Multi-Specialty/ Superspeciality		
Number of Total Beds	51 or more than 51	15-50
Number of ICU Beds	2	1
Number of Ventilators	2	1
Number of Operation theatre	1	1
Number of Permanent Trained Nurses Registered with Nursing Council of India	12	3
Number of Permanent MBBS	3	2
In House pathology and pharmacy or tie up	Yes	Yes
Number of MD Doctors	1	1
Number of DM/ MCH Doctors	1 for each superspeciality	1 for each superspeciality

**15.2 Grading Criteria for Single Specialty Hospital other than Eye & ENT**

Parameter	A Grade /Category
Number of Total Beds	51 or more than 51
Number of ICU Beds	1
Number of Ventilators	1
Number of Operation theatre	1
Number of Permanent Trained Nurses Registered with Nursing Council of India	3
Number of Permanent MBBS	2
In House pathology and pharmacy or tie up	Yes
Number of MD Doctors	1 for respective speciality

**15.3 Grading Criteria for Single Specialty Hospital (Eye & ENT)**

Parameter	A Grade /Category	B Grade / Category
Number of Total Beds	10 or more than 10	05-Sep
Number of ICU Beds	1	1
Number of Permanent Trained Nurses Registered with Nursing Council of India	2	1
Number of Permanent MS(Eye/ ENT) Doctor	1	1
In House pathology and pharmacy or tie up	Yes	Yes